

# Certificate of Training

## Personal Care Assistant Training

Certificate of Successful Completion

*Awarded on 10/02/2014 to:*

**Stephanie Usery**

Minnesota Department of Human Services

**Certificate Number:** PCA41203220141002

**Delivery Format:** Online

Course offered by the  
Minnesota Department of Human Services



**Course Objectives:**

- Describe the role and responsibilities of a PCA.
- Identify how to respond to medical and non-medical emergencies.
- Identify how to control infection.
- Identify how to lift and transfer individuals properly.
- Identify challenging behaviors and how to deal with them.
- Examine boundary issues and the reporting of maltreatment.
- Review how to accurately complete a time card.
- Identify fraudulent behavior and the consequences of committing fraud.
- Examine the causes of stress and review tips for preventing stress.